

TOWN OF MUNDARE

Policy: Sewer Backups No. 42-01

Date adopted/revised: March 1, 2005, February 2, 2010, May 5, 2012

Resolution # 05/62, 10/45, 15/107

Statement The Town wishes to avoid or reduce the amount of damage caused by a sewer backup.

Sewer Backups

1. Public works employees will respond to sewer backup complaints.
2. Public works employees will take the necessary action to correct the problem if possible.
3. If the problem is located in the service line, the owner will be charged a rate as determined by Council.
4. The Town will arrange for a camera to check a service line if required. The public works foreman or CAO have the authority to determine when a line is to be inspected with a camera.
5. The owner will be responsible for any costs associated with getting a line inspected with a camera unless the problem is a sag, break or other similar problem with the portion of the service line on town property, the Town will pay the cost.
6. If the problems are roots, the buildup of grease or other materials put down the sewer line or similar properties, the Town will not be responsible for any costs associated with the correction of this problems even if the problem is on the Town portion of the service line.
7. The CAO may, at his discretion, designate a location as a recurring sewer problem.
8. A recurring sewer problem is a location where the Town has attended to a sewer backup twice were the cause of the problem is the same including, but not limited to:
 - a. roots in the service line
 - b. sags in the service line
 - c. the dumping of material (ex. grease) down the sewer line

9. For properties that are designated a recurring sewer problem:
 - a. in the event of a sewer backup, the Town will check the sewer main to ensure the problem is not in the sewer main;
 - b. the Town will not snake the sewer line to remove the obstruction.
 - c. the landowner is responsible for having a plumber come out and clear the sewer service line.
10. The landowner will be notified by letter that his property has been designated as a recurring sewer problem.
11. The town sewer snakes will not be given to a resident for their use.
12. An occupant will be required to sign an agreement before any work is completed.