



Dear Valued AltaGas Utilities' Customer,

AltaGas Utilities Inc. has embarked on a system betterment initiative in an effort to increase the reliability and safety of the natural gas service currently provided to our customers. We will be initiating a project to replace the old gas mains and services in your area starting at the beginning of May, 2014

AltaGas Utilities Inc. will make every effort to minimize the inconvenience to all affected customers. We greatly appreciate your understanding and cooperation, in advance, while we perform the work necessary to upgrade our gas system and ensure our customers continue to receive safe reliable gas service into the future.

The Method of installation will be Directional Drilling to minimize impact on surface disturbance. There will be excavations throughout the project but they will be minimal and will be secured while open and restored to its previous state once the work is completed.

The construction Contractor will notify you no later than 72-48hrs prior to work commencing in or around your property. The construction Contractor will also notify you in order to schedule an appliance re-light time once the gas meter is ready to be switched over to the new system.

All gas service interruption will be minimized.

Should you have any questions or wish to discuss this project further, please refer to the contact list below.

Sincerely,

General Inquiries & Contact Information	For any Appointments & Questions Project Inspector Ted Abell	Cell Phone: 780 221 6372
	Supervisor, Construction AltaGas Utilities Inc. Jasmin Hodzic	Cell Phone: 780-222-9135
	Customer Care Centre AltaGas Utilities Inc.	Phone: 1-866-222-2067 Fax: 1-866-980-6866
	Emergency Customer Care.	1-866-222-2068
Emergency Contact		