Library Managers Council Meeting May 25, 2016

Information Technology Report

Polaris upgrade

On June 27, 2016 Polaris will be upgraded to version 5.1; we will be looking at upgrades twice a year now instead of once a year.

DeepFreeze Cloud

As many of you have already experienced, we are upgrading the old deepfreeze to a new cloud based version. All libraries will hopefully be upgraded by the first week in June.

The cloud version allows us to easily change features for individual libraries, such as the upgrade schedule or reboot times without having to schedule your time for a Go-To-Assist.

Office 365

I.T. staff here at headquarters is currently testing office 365, we will not have full access to all the features until the end of June when all of NLLS staff will be switched. We will then start looking into office 365 for our libraries.

Windows 10

I.T. staff will be testing windows 10 in the coming months. This will be testing how Polaris, TrendMicro, Go-To-Assist, Desktop Authority and other software we commonly use will be affected.

Site Visit

Site visits are well on their way. Site visits help the I.T. to maintain computers in your library, review the I.T. infrastructure, and provide other technical supports.

If you would like or need to have a site visit please make a request to the helpdesk

Library Moves/Joining

We currently have three libraries moving during the summer and one joining NLLS.

If your library is thinking about a move, please remember to put a help desk ticket in so that we can prepare and notify where needed. Moves require a minimum of two months' notice.

Labs

We are currently looking at laptops to upgrade our mobile labs. We are looking at laptops with more gaming specs, as Minecraft are the labs most common use.

Reminders

The summer is upon us and many will be taking holidays; emails to an individuals may go unanswered. Please remember that the most efficient way we can serve you is through the help desk.

Please keep your computers on for the night they are scheduled for updates, if you are unsure when that is please contact us.

NLLS is equipped with two laptop labs: one lab of 10 laptops and another one of 5 laptops. If you are interested in using one, contact us and we can schedule a time with you.

Software installed on labs include:
Microsoft Office
Minecraft
Adobe Reader
Firefox
ITunes