



NLLS REPORT



What's new in IT

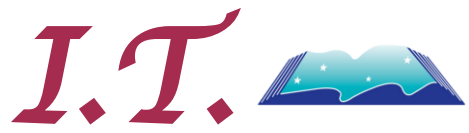
The Virtual Reality Lab has officially started going out as of January of this year. It is a huge hit with it now being booked into December. For the first time borrowing one of our IT staff goes out the library and shows a library staff member how to setup the equipment and how to use it.

The ISP provider has been changed to Cybera from xplornet. With this we upgraded the bandwidth from 80MB to 120MB. With this upgrade we had to upgrade our Exinda (Traffic Shaper) and upgrade our Supernet bandwidth at HQ. We continue to monitor the traffic to continue tweaking the traffic to get the optimum speeds from our internet bandwidth.

The Polaris upgrade that happened in November is still causing some slowdowns and issues. Yellowhead Regional Library has been working with Polaris and continues to work with them to find a solution.

We have implemented a quarterly purchase of computers for our libraries to try and help save money with bulk purchasing. The next bulk purchase date will be on the 11th of May.

In January Jodi and I went to training for managing Office 365. We had an intense five days to learn how to manage users, groups and licenses, configure directory synchronization between Azure AD and on-premises AD. Manage exchange recipients and permissions, how to work with skype, Yammer, one drive and office groups.



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