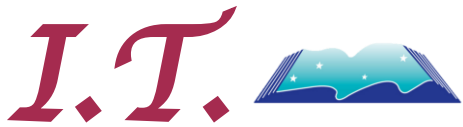


NLLS REPORT



IT Report for September 2018

- IT is still in the process at looking at a cloud printing software that will allow patrons to print to their library's printer from their own devices. We started a trial in June, due to issues with the software the trial had been placed on hold. The software should be ready, and the trial will continue end of September beginning October.
- The quarterly purchase of computers for our libraries has just completed, we have purchased 14 towers and 8 monitors. Our next bulk purchase will be November 9. *(Quotes and purchases can always be done outside of the scheduled bulk purchases, the bulk purchasing is organized to try and help save our libraries on costs.)*
- We have just recently replaced our inventory software to Asset Panda. With that I.T. will continue to do site visits to make sure all inventory is up to date. Asset Panda inventory will be used to help keep track of all computers and laptops in our system, the software on them and the warranty. During this visit all computer and network equipment, software, and locations will be documented. Please let us know if you would like a copy of your libraries inventory.
- The second Virtual Reality lab has been purchased, it will be available for booking starting October; please send a helpdesk ticket in if you are interested.



NLLS REPORT

- IT has just purchased a NAO robot with the emerging tech fund; NAO (pronounced 'Now') is a humanoid robot. NAO robots are used in libraries and educational facilities worldwide, and people of all ages and abilities have enjoyed meeting and learning with NAO. NAO is a great way to get everyone excited about robotics and coding. NAO can talk, sing, play soccer and even do stand-up comedy! This interactive robot that will be available to any NLLS library that requests it.

(It has not yet arrived at NLLS and we do not expect it until November. We hope to start booking for it in the new year, please watch your email and the NLLS Facebook page for updates.)

General Reminders

- Please submit all requests to the Helpdesk at nllshelp@nlls.ab.ca
- Site Visits can be booked at anytime
- Labs are available for booking, large lab of 10 computers and small lab of 6 computers, and two Virtual labs.
- Just a reminder that if you are looking at purchasing a laptop or computer for your library, and you did not want to purchase through us, you still need to get the computer requirements from us. If you do not, the computer/laptop will not be allowed on our network as per our IT operational guidelines on the NLLS website.
- If you are purchasing anything that will be going onto the network, including the wireless network, please confirm with NLLS IT, as per our IT operational guidelines on the NLLS website. We will need to determine if it will cause any security breaches in the network, if it will work with our network and if it should be through the public or staff side (Staff or BYOD for wireless). This ensures the security of the network for everyone.