

From **Craig Bondy, Missing Link Internet**
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To the Residents of Pigeon Lake,

One of the incumbent providers around Pigeon Lake has stated that they can provide 50/10 service in your area. With the amount of phone calls that we field from Pigeon Lake we at Missing Link Internet believe that to not be true.

Unfortunately, because they have stated that they can provide this service in your area it has taken the entirety of Pigeon Lake out of the possibility for funding. Without this funding, we will not be able to proceed with installing fibre optic lines to Pigeon Lake.

Together we can reverse this situation and open Pigeon Lake up for funding again.

If you participate in a letter writing campaign, together we can get Pigeon Lake added back to the list for funding and we can then apply for funding in the next round of grants which are coming up this month.

Your letter needs to be made out to Innovation, Science and Economic Development Canada (ISED) and the Canadian Radio-television and Telecommunications Commission (CRTC) as these are the two regulatory bodies in charge.

In the letter please state

- your name and physical address around Pigeon Lake
- the speeds you are currently getting. (Go to: speedtest.net and run a few tests then provide the average)
- give a brief overview of all the necessary things you need the internet for.
example: banking, work

Once you have this letter put together please send it to Missing Link Internet: missinglinkcraig@gmail.com, and we will get them to the right people at both the ISED and CRTC.

Thank you for your help in helping us bring you world class internet via fibre optic lines.

Innovation, Science and Economic Development Canada (ISED)

and

Canadian Radio-television and Telecommunications Commission (CRTC)

<Date>

Re: Pigeon Lake Internet - Connection Speeds

We currently receive <5> Mbps download and <1> Mbps upload for our internet connection. This is too slow for our needs. We do / would like to do many things on the internet including our banking, watch tv, have an internet phone, work from home. This is currently not possible / very difficult with the current speeds.

Missing Link Internet Inc. has an agreement with our municipality to install fibre-optic communication cable which we were very much looking forward to being able to use. We understand that they now do not qualify for funding as another service provider has stated they can provide faster internet. We have not been able to receive this service, nor do we find the levels of speed acceptable for our usage.

Can you please re-consider opening up Pigeon Lake to be able to receive funding.

Sincerely,

<Name>

<Address on Pigeon Lake>